目录 CONTENTS

05	处长回顾
	DIRECTOR'S REVIEW

19 组织 ORGANISATION

21 行动 OPERATIONS

- 23 服务承诺 Performance Pledge
- 25 扑灭火警 Firefighting
- 31 特别服务 Special services
- 43 对抗2019冠状病毒病 Fighting against COVID-19
- 55 调派及专门行动单位/队伍 Mobilising and specialised operation units/teams

65 防火工作 FIRE PROTECTION

- 67 牌照及审批 Licensing and certification
- 71 消防安全 Fire safety

75 人力资源管理 HUMAN RESOURCES MANAGEMENT

- 77 招聘、编制和财政 Recruitment, establishment and finance
- 79 培训和发展 Training and development
- 84 对外训练及交流 Training and exchange with external parties
- 85 行为与纪律 Conduct and discipline
- 86 部门支援 Departmental support

91 行政及后勤支援

ADMINISTRATION AND LOGISTICAL SUPPORT

- 94 策划 Planning
- 94 管理 Management
- 95 工程及运输 Workshops and transport
- 95 资讯科技管理 Information technology management
- 96 采购及物流 Procurement and logistics
- 96 职业安全健康分组 Occupational Safety and Health Unit

O7 与时并进

TO MOVE WITH TIMES

- 99 全面推行中式步操 Full implementation of Chinese-style foot drill
- 99 仪仗队 The Guard of Honour
- 100 消防及救护学院训练课程评审 Accreditation of training courses of the Fire and Ambulance Services Academy
- 101 无人机系统 Unmanned Aircraft System
- 102 灭火机械人和水下遥控机械人 Firefighting robots and underwater remotely operated vehicles
- 103 推行大量伤者事故检伤分流系统 Implementation of Patient Tagging System for Multiple Casualties Incidents
- 103 新消防局和救护站 New fire stations and ambulance depots
- 104 年度开放数据计划 Annual open data plans
- 104 发展大数据分析 Big data analytics development
- 104 更换第三代调派系统 Replacement of the Third Generation Mobilising System

105 与内地和海外的联系 LINKS WITH

THE MAINLAND AND OVERSEAS

111 <u>应急准备的教育和宣传</u> EMERGENCY PREPAREDNESS EDUCATION AND PROMOTION

- 113 反恐工作 Counter-terrorism efforts
- 114 公众教育设施 Public education facilities
- 117 善善用流动平台及社交媒体宣传 Promotion on mobile platform and social media
- 118 电视宣传 Promotion on television
- 119 社区应急准备讲座及宣传活动 Community emergency preparedness talks and publicity events
- 120 推广消防安全的计划 Programmes on promotion of fire safety
- 122 推广救护服务、心肺复苏法及自动心脏除颤器的计划
 - Programmes on promotion of ambulance service, CPR and AED

125 融入社区及青年发展

INTEGRATION INTO THE COMMUNITY AND YOUTH DEVELOPMENT

- 127 消防及救护青年团 Fire & Ambulance Services Teen Connect (FAST Connect)
- 131 消防处社区联动网络 FSD Community Collaboration Network
- 131 消防处义工队 FSD Volunteer Team
- 132 少数族裔青少年发展团队 Ethnic Minority Youth Development Team

133 **团队点滴**TEAM INSIGHTS

155 附录 APPENDIX

- 157 组织图 Organisation Chart
- 159 消防局及救护站 Fire stations and ambulance depots
- 167 勋衔及嘉许 Honours and awards
- 168 火警统计数字 Fire statistics
- 171 特别服务统计数字 Special services statistics
- 173 救护召唤统计数字 Ambulance calls statistics
- 174 防火统计数字 Fire protection statistics