

# 目录 Contents

## 处长回顾

4

## Director's Review

## 组织

9

## Organisation

编制	11	Establishment
财政	11	Finance
管理	12	Management
策划	12	Planning
新闻及公共关系	13	Information and Public Relations
公众联络小组	14	Public Liaison Group
公务员建议书计划	14	Staff Suggestions Scheme
顾客服务	15	Customer Service

## 行动事宜

16

## Operations

服务承诺	17	Performance Pledge
扑灭火警	17	Fire-fighting
特别服务	21	Special Services
救护服务	25	Ambulance Services
调派及通讯	27	Mobilising and Communications
机场消防队	28	Airport Fire Contingent
灭火轮	29	Fireboats
潜水服务	29	Diving Services

## 防火工作

32

## Fire Protection

牌照及审批	33	Licensing and Certification
消防安全	36	Fire Safety

<b>人事</b>	<b>41</b>	<b>Personnel</b>	
招聘	42	Recruitment	
福利	43	Welfare	
员工关系	44	Staff Relations	
体育及康乐	46	Sports and Recreation	
员工住屋	49	Staff Housing	
<b>训练</b>	<b>50</b>	<b>Training</b>	
消防训练学校	51	Fire Services Training School	
消防处救护训练学校	52	Fire Services Ambulance Command Training School	
灭火与救援训练	54	Fire-fighting and Rescue Training	
先遣急救员计划	56	First Responder Programme	
管理及发展	56	Management and Development	
网上学习	58	E-learning	
体能训练	58	Physical Training	
<b>工场、车辆及装备</b>	<b>59</b>	<b>Workshops, Appliances and Equipment</b>	
工场	60	Workshops	
车辆及装备	60	Appliances and Equipment	
<b>与内地的联系</b>	<b>62</b>	<b>Liaison with the Mainland</b>	
<b>附录</b>		<b>Appendices</b>	
组织图	65	Organisation Chart	
勋衔及嘉许	70	Honours and Awards	
退休及晋升	71	Retirements and Promotions	
车辆及装备	72	Appliances and Equipment	
火警统计数字	75	Fire Statistics	
特别服务统计数字	79	Special Services Statistics	
救护服务统计数字	81	Ambulance Statistics	
防火统计数字	82	Fire Protection Statistics	