目錄 Contents



處長回顧 Director's Review

組織 Organisation

行動 Operations

- 16 服務承諾 Performance Pledge
- 20 撲滅火警 Firefighting
- 28 特別服務 Special Services
- 34 救護服務 Ambulance Service
 - 救護車電子出勤記錄 e-Ambulance Journey Record
 - 特別支援隊 Special Support Unit
- 37 調派及專門行動單位/隊伍

Mobilising and Specialised Operation Units / Teams

- 調派及通訊 Mobilising and Communications
- 機場消防隊 Airport Fire Contingent
- 滅火輪 Fireboats
- 潛水服務 Diving Services
- 高空拯救專隊 High Angle Rescue Team
- 危害物質專隊 HazMat Team
- 坍塌搜救專隊 Urban Search and Rescue Team
- 攀山拯救專隊 Mountain Search and Rescue Team
- 火警調查犬組 Fire Investigation Dog Unit
- 先遣急救員 First Responder

防火工作 Fire Protection

- 48 牌照及審批 Licensing and Certification
- 52 消防安全 Fire Safety

- 54 消防安全推廣 Fire Safety Promotion
- 54 消防安全巡查 Fire Safety Inspections
- 55 舊式建築物的消防安全 Fire Safety of Old-style Buildings
- 56 巡查舊式住用和綜合用途建築物 Old-style Domestic and Composite Buildings Inspections
- 56 巡查迷你倉處所 Mini-storage Facilities Inspections
- 57 巡查工業建築物 Industrial Buildings Inspections

人力資源管理 Human Resources Management

- 60 編制 Establishment
- 60 財政 Finance
- 60 招聘 Recruitment
- 60 培訓和發展 Training and Development
 - 消防及救護學院 Fire and Ambulance Services Academy
 - 西九龍救援訓練中心 West Kowloon Rescue Training Centre
 - 馬鞍山輔助醫療訓練中心
 Ma On Shan Paramedic Training Centre
 - 管理和發展培訓 Training on Management and Development
 - 體能訓練 Physical Training
- 73 專責隊伍和興趣小組 Specialist Teams and Interest Groups
 - 伙伴團隊 Peer Support Team
 - 火警調查組 Fire Investigation Group
 - 消防工程學興趣小組 Fire Engineering Interest Group
 - 誠信管理委員會 Integrity Management Committee
 - 其他專責隊伍和興趣小組 Other Specialist Teams and Interest Groups
- 77 福利 Welfare
- 78 員工關係 Staff Relations
- 78 體育康樂 Sports and Recreation



行政及後勤支援 Administration & Logistical Support

- 82 策劃 Planning
- 83 管理 Management
- 83 資訊科技管理 Information Technology Management
- 83 工程及運輸 Workshops and Transport
- 84 採購及物流 Procurement and Logistics
- 84 車輛 Appliances
- 85 裝備及個人防護裝備 Equipment and Personal Protective Equipment
- 85 歇息區 Rest Area

與時並進 To Move with Times

- 89 新消防局和救護站 New Fire Stations and Ambulance Depots
- 89 資訊系統策略研究 Information Systems Strategy Study
- 90 提升/更換第三代調派系統的技術研究 Technical Study for Enhancement / Replacement of the Third Generation Mobilising System
- 91 調派後指引 Post-dispatch Advice

與內地及海外的聯繫 Links with the Mainland and Overseas

- 94 與內地的聯繫 Links with the Mainland
- 97 與海外同業的聯繫 Links with Overseas Counterparts

加強消防安全及救護服務的公眾教育 Public Education on Fire Safety and Ambulance Service

- 102 樓宇消防安全特使計劃 Building Fire Safety Envoy Scheme
- 102 消防安全大使計劃 Fire Safety Ambassador Scheme

- 103 消防處流動應用程式 Fire Services Department Mobile Applications
- 104 消防安全教育巴士 Fire Safety Education Bus
- 105 幼兒消防安全教育 Fire Safety Education in Kindergartens
- 106 幼兒消防兒歌比賽 The Kindergarten Fire Safety Singing Contest
- 106 「打鐵趁熱」宣傳活動 Hot Strike Campaign
- 107 救護服務巡迴展覽 Ambulance Service Roving Exhibition
- 107 救護信息教育車社區外展計劃 Community Outreaching Programme by Ambulance Service Education Vehicle
- 108 走進校園 慎用救護服務宣傳計劃 School Outreaching Programme – Proper Use of Ambulance Service Public Education Programme
- 109 推廣救護服務信息 Promotion of Ambulance Related Messages
- 109 「救心先鋒 | 計劃 Heart Saver Scheme

融入社區 Integration into the Community

- 112 消防處公眾聯絡小組 FSD Public Liaison Group
- 113 消防處義工隊 FSD Volunteer Team

附錄 Appendices

- 114 組織圖 Organisation Chart
- 116 消防局及救護站 Fire Stations and Ambulance Depots
- 120 勳銜及嘉許 Honours and Awards
- 121 消防及救護車輛 / 消防船隻 Fire Appliances and Ambulances / Fire Vessels
- 124 火警統計數字 Fire Statistics
- 126 特別服務統計數字 Special Services Statistics
- 127 救護召喚 Ambulance Calls
- 128 防火統計數字 Fire Protection Statistics