

Special Arrangement for Fire Protection Work of Fire Services Department between January 29, 2020 and February 2, 2020

In order to reduce the risk of the spread of the novel coronavirus in the community, special work arrangement for government departments will be implemented after the Lunar New Year holidays (starting from January 29 to February 2 inclusively). During the period, fire protection units of the Fire Services Department (FSD) will provide essential public services. The FSD will make special arrangements for licence and acceptance applications. Meanwhile, the Shroff Office of the Licensing and Certification Command Headquarters located on 5/F, Fire Services Headquarters Building will also provide limited services. For enquiries regarding licensing matters, including fire services certificate, dangerous goods licence, application for dangerous goods vehicle inspection, fire service installations acceptance inspection and compliance inspection of ventilating system and fee payment, etc., please call hotline 2733 7619 during office hours.

Regarding matters relating to the collection of building plans at the Fire Safety Command Headquarters on 7/F, Fire Services Headquarters Building, please call 2170 9665 during office hours for special arrangement if necessary.

For complaints regarding fire hazards or dangerous goods, please call the FSD Complaint Hotline 2723 8787.