



反恐工作 Counter-terrorism efforts

跨部門反恐專責組舉辦了一系列社區活動，向公眾傳遞反恐信息。

The Inter-departmental Counter Terrorism Unit organised a series of community events with a view to disseminating messages on counter-terrorism to the public.

二零二四年六月、九月及十二月 June, September and December 2024

在全港各區針對化工原料及五金零售店鋪進行巡查行動，以加強業界對化學品的安全管理。

Territory-wide operations targeting chemical outlets and hardware stores were conducted to enhance the industry's safety management of chemicals.

二零二四年十月 October 2024

與香港青年協會合辦「安全社區流動體驗館」，走訪學校及社區，提高公眾的安全意識。

The “Safe Community Plus+” was launched in collaboration with the Hong Kong Federation of Youth Groups to raise public security awareness through visits to schools and community spots.



跨部門反恐專責組與消防處危險品執法課針對化工原料及五金零售店鋪進行聯合行動，以加強業界對化學品的安全管理。

The Inter-departmental Counter Terrorism Unit and the FSD Dangerous Goods Enforcement Division Unit conduct joint operations targeting chemical outlets and hardware stores to enhance the industry's safety management of chemicals.

善用流動平台及社交媒體宣傳 Promotion on mobile platforms and social media

流動平台

本處設有「香港消防處流動應用程式」及官方網站，方便市民利用智能電話或平板電腦查看本處的最新資訊。二零二四年，本處更新了該應用程式的用戶界面及用戶體驗設計，務求更有效向用戶提供資訊和服務。

截至二零二四年年底，已有逾 91,000 名流動通訊裝置用戶安裝了該應用程式。

Mobile platforms

The Hong Kong Fire Services Department Mobile Application (FSD App) and the department's official website are portals for public access to the latest information about the department through smartphones or tablets. In 2024, the department updated the user interface and the user experience design of the FSD App, making it more effective in delivering information and services to users.

As at the end of 2024, more than 91,000 mobile device users had installed the FSD App.

社交媒體平台

本處透過多個社交媒體平台，包括消防處 Facebook 官方專頁、Instagram 官方帳號、微信官方帳號、WhatsApp 官方頻道及 YouTube 官方頻道，發放重要資訊和重大事故的最新消息。二零二四年，本處在「紫荊號」及「大文號」網上平台開設官方帳號，進一步加強與市民的互動。

本處繼續善用社交媒體平台，推廣以下四項主要信息，以加強公眾的消防安全意識：

1. 防煙門應常關；
2. 火警逃生帶備「逃生三寶」；
3. 消防裝置需年檢；以及
4. 安全使用鋰電池及充電裝置。

Social media platforms

The department disseminates important information and updates on significant incidents through multiple social media platforms which include the FSD's official Facebook page, Instagram account, WeChat account, WhatsApp channel and YouTube channel. In 2024, the department launched its official account on the online platforms of Bauhinia Magazine and the Hong Kong Ta Kung Wen Wei Media Group to further strengthen its interaction with the public.

The FSD continues to make good use of its social media platforms to enhance public awareness on fire safety with the following four key messages:

1. keep smoke stop doors closed;
2. prepare the “three essentials” for fire escape;
3. annual inspection on fire service installations; and
4. safe use of lithium batteries and charging devices.

全新政府宣傳短片 New TV Announcement in the Public Interest

本處製作了全新政府宣傳短片《火警逃生 你要識「逃」》，教育市民在火警發生時的逃生和疏散策略。該宣傳短片自二零二四年十月起在不同電視頻道播放。

The department produced a new TV Announcement in the Public Interest (API) “Learn the Art of Fire Escape” to educate members of the public on the escape and evacuation strategy in case of fire. The API has been broadcast on various television channels since October 2024.



《火警逃生 你要識「逃」》



“Learn the Art of Fire Escape”

社區應急準備講座及宣傳活動 Community emergency preparedness talks and publicity events

講座

二零二四年，本處共舉辦了 324 場社區應急準備講座，參加者達 16,550 人，分別來自不同的政府部門、公司、大學和機構。

Talks

In 2024, a total of 324 community emergency preparedness talks were delivered to 16,550 participants from different government departments, companies, universities and organisations.

宣傳活動

二零二四年十二月，本處在 18 區防火委員會及消防處社區聯動網絡的支持和參與下，舉辦了「冬季防災應急宣傳月」，其間舉行逾 100 項宣傳活動及進行一連串消防安全巡查，向公眾傳遞防災及應急準備信息。

Publicity events

With the support and participation of the 18 District Fire Safety Committees and the Fire Services Department Community Collaboration Network, the department launched the Winter Disaster and Emergency Preparedness Promotional Month in December 2024. Over 100 promotional activities and a series of fire safety inspections were conducted throughout the month to disseminate disaster and emergency preparedness messages to the public.



消防處舉行一系列宣傳及教育活動，加強公眾的防災及應急準備意識。

The FSD enhances the public's awareness on disaster and emergency preparedness through a series of promotional and educational activities.

推廣消防安全的計劃 Programmes on promotion of fire safety

消防處社區應急先鋒計劃

「消防安全大使計劃」及「樓宇消防安全特使計劃」已推行多年。為取得更佳成效，本處於二零二四年十二月十四日推出「消防處社區應急先鋒計劃」，以提升市民的消防安全意識和應急準備能力。參加者將接受防火、應急，以及施行心肺復甦法(CPR)和使用自動心臟除顫器(AED)的訓練，成為社區安全的守護者。該計劃亦擔當消防處與地區組織和企業之間的橋樑，促進跨界別協作，以便向公眾傳遞消防安全和應急準備信息。

為配合推行「消防處社區應急先鋒計劃」，消防安全大使名譽會長會已易名為消防處社區應急先鋒名譽會長會，協助在地區層面推廣該計劃。



Fire Services Department Community Emergency Responder Scheme

To enhance the effectiveness of the Fire Safety Ambassador (FSA) Scheme and Building Fire Safety Envoy Scheme which had been implemented for years, the department launched the Fire Services Department Community Emergency Responder (FSDCER) Scheme on December 14, 2024. The FSDCER Scheme aims to raise the fire safety awareness and emergency preparedness of the public. Participants will receive training on fire prevention and emergency preparedness, as well as cardiopulmonary resuscitation (CPR) and the use of an automated external defibrillator (AED) to help safeguard community safety. The FSDCER Scheme also serves as a bridge between the FSD and local organisations and enterprises to foster cross-sectoral collaboration, so as to facilitate the dissemination of fire safety and emergency preparedness messages to the public.

To tie in with the launch of the FSDCER Scheme, the FSA Honorary President Association has been renamed as the FSDCER Honorary Presidents' Association which helps promote the Scheme at district level.



處長楊恩健(左十)、副處長(公眾安全及機構策略)陳慶勇(右十)及18區消防處社區應急先鋒名譽會長會主席主持「消防處社區應急先鋒計劃」啟動禮。

The Director Andy Yeung Yan-kin (tenth left), the Deputy Director (Public Safety and Corporate Strategy) Derek Armstrong Chan (tenth right) and the chairpersons of the Fire Services Department Community Emergency Responder (FSDCER) Honorary Presidents' Association of the 18 districts officiate at the launching ceremony of the FSDCER Scheme.



「消防處社區應急先鋒計劃」參加者接受處理各種緊急情況的訓練。

Participants of the Fire Services Department Community Emergency Responder Scheme receive trainings for handling various emergency situations.

「打鐵趁熱」宣傳活動

「打鐵趁熱」宣傳活動旨在加強社區的消防安全宣傳和教育。前線消防人員會於火警發生後到事故現場，趁附近居民對火警記憶猶新，向他們提供消防安全教育，以提高其消防安全意識。

幼兒消防安全教育

幼兒消防安全教育計劃旨在培養學前兒童正確的消防安全觀念，由消防處屬員義務擔任消防安全教育員，以生動的方式向學童傳遞消防安全信息。

少數族裔消防安全教育

本處與本地組織聯繫，為少數族裔人士舉辦消防安全講座，又到訪他們的聚會地點，向其社區傳達消防安全信息和知識。

Hot Strike campaign

The Hot Strike campaign is aimed at strengthening the publicity and education on fire safety in the community. Frontline fire personnel provide fire safety education at the scene right after a fire, with a view to enhancing nearby residents' fire safety awareness while the fire is still fresh in their memory.

Fire Safety Education in Kindergartens

The Fire Safety Education in Kindergartens Programme is designed to instil proper fire safety concepts in pre-school children through vivid presentations delivered by voluntary Fire Safety Educators recruited from the FSD personnel.

Fire safety education for ethnic minorities

The department has liaised with local organisations to conduct fire safety talks for and arrange visits to the gathering places of ethnic minorities with a view to disseminating the message and knowledge of fire safety to their community.

推廣心肺復甦法及自動心臟除顫器的計劃 Programmes on promotion of CPR and AED

「AED 睇得到 用得到」計劃

「AED 睇得到 用得到」計劃旨在逐步增加全港各處的AED數目，讓公眾更容易取用，以拯救心臟驟停患者。

截至二零二四年年底，消防處已在轄下處所外安裝逾130部AED，供公眾使用；又於轄下逾700輛／艘車輛及船隻裝設AED。

本處建立的「AED 搵得到」網上資訊平台載列全港各處裝設AED的地點和詳細資料。截至二零二四年年底，平台已加入超過3,300部AED的資料。這些AED遍布香港各處，供公眾使用。

“AED Anywhere for Anyone” Programme

The “AED Anywhere for Anyone” Programme is aimed at broadening the accessibility of AEDs for public use to save cardiac arrest patients by gradually increasing the number of AEDs available across the territory.

As at the end of 2024, the FSD had installed over 130 AEDs outside FSD premises for public use. In addition, over 700 of the department's vehicles and vessels had been equipped with an AED.

The online information platform “Centralized AED Registry for Emergency” (CARE) developed by the FSD catalogs the locations and details of AEDs available across the territory. As at the end of 2024, the platform had incorporated the details of over 3,300 AEDs across the territory available for public use.

「處處有心機」計劃

本處致力擴展AED在社區的覆蓋面，並獲香港賽馬會慈善信託基金贊助，推出「處處有心機」計劃，以資助社會各界購置AED，務求建立更完善的社區安全網。截至二零二四年年底，已有55部AED裝設於巴士站、過渡性房屋及「簡約公屋」範圍。

“AED Everywhere” Programme

The FSD strives to expand the coverage of AEDs in the community. Funded by the Hong Kong Jockey Club Charities Trust, the FSD launched the “AED Everywhere” Programme to subsidise all sectors of the community on the procurement of AEDs with a view to building a wider community-based safety net. As at the end of 2024, 55 AEDs had been installed at bus stops, transitional housing and Light Public Housing.



消防處獲香港賽馬會慈善信託基金贊助，推出「處處有心機」計劃，以資助社會各界購置自動心臟除顫器。

With the funding from the Hong Kong Jockey Club Charities Trust, the FSD launches the “AED Everywhere” Programme to subsidise all sectors of the community on the procurement of automated external defibrillators.



消防處舉辦「處處有心機——三巴同心 救人先行」活動，呼籲社會各界裝設更多自動心臟除顫器。圖示副處長(行動)黃鎮業(左二)在活動啟動禮擔任主禮嘉賓。

The FSD organises the “AED Everywhere – Bus Companies United to Save Hearts” event to appeal to all sectors of the community to install more automated external defibrillators. Photo shows the Deputy Director (Operations) Angus Wong Chun-yip (second left) officiating at the launching ceremony of the event.

中學生「做得到」計劃

本處於二零二四年五月推出「中學生『做得到』」計劃，並獲教育局支持，為學生提供施行CPR和使用AED的訓練，以提升他們協助心臟驟停患者的能力和信心。截至二零二四年年底，已有23間中學逾2,500名中學生參加了該計劃。

“Secondary School Student Digital AED and CPR Experiential” Programme

Supported by the Education Bureau, the FSD launched the “Secondary School Student Digital AED and CPR Experiential” Programme in May 2024, aiming to provide trainings to students on CPR and the use of AEDs to enhance their capability and confidence in offering assistance to cardiac arrest patients. As at the end of 2024, over 2,500 secondary school students of 23 secondary schools had participated in the programme.



消防處推出「中學生『做得到』」計劃，為中學生提供施行心肺復甦法和使用自動心臟除顫器的訓練。

The FSD launches the “Secondary School Student Digital AED and CPR Experiential” Programme to provide trainings on cardiopulmonary resuscitation and the use of automated external defibrillators to secondary school students.

「救心同仁」聯盟

「救心同仁」聯盟於二零二三年六月成立，一直與社會各界合作，推動CPR和使用AED的社區教育，並提升市民的能力，讓他們在遇到與心臟有關的緊急情況時，能夠迅速和及時施予援手。

Resuscitation Alliance

Established in June 2023, the “Resuscitation Alliance” (RA) continues to collaborate with various sectors of the community to promote community education on CPR and the use of AEDs, as well as enhancing the capability of members of the public to offer swift and timely intervention in case of cardiac emergency.

截至二零二四年年底 As at the end of 2024

參與機構已為近 **160,000** 人提供施行CPR和使用AED的訓練
Participating organisations had provided trainings on CPR and the use of AEDs to nearly **160,000** persons

約 **180,000** 人已成為「救心同仁」一員，承諾在遇到心臟驟停事故時伸出援手
About **180,000** persons had become members of the RA and pledged to give a helping hand in cardiac arrest cases



「救心同仁」聯盟成員(排名不分先後) Members of the Resuscitation Alliance (in no particular order)

消防處 Fire Services Department
醫療輔助隊 Auxiliary Medical Service
民眾安全服務隊 Civil Aid Service
香港紅十字會 Hong Kong Red Cross
香港聖約翰救護機構 Hong Kong St. John Ambulance
醫院管理局 Hospital Authority
香港心臟專科學院 Hong Kong College of Cardiology
香港心肺復蘇委員會 Resuscitation Council of Hong Kong
遺傳性心律基金會 Sudden Arrhythmia Death Syndromes Hong Kong Foundation



消防處舉辦「有心·救心」頒獎禮暨嘉年華，宣揚在緊急情況下出手救人的重要性，並鼓勵市民成為「救心同仁」一員。

The FSD holds the Big Hearts, Save Hearts Awards Ceremony cum Carnival to promote the importance of lending a helping hand during emergencies to save lives, and encourage members of the public to become a member of the Resuscitation Alliance.